Underserved Populations Meeting Agenda August 18, 2011, 1:00 – 2:00pm

Conference Call Info for Meeting-Conference Dial-in Number: (866) 210-1669 Participant Access Code: 5809590#

1. Attendance

2. Subgroup Updates

- a. Eligible Populations Issue Areas Identified
 - i. Identified Issues facing our population (eligible, underserved)
 - 1. Geographical Barriers (some populations are in constant motion i.e. migrant workers)
 - 2. Transportation
 - 3. Cultural and Linguistic Barriers
 - 4. Program Design (flaws within the benefits programs)
 - ii. Began to identify strategies to overcome barriers
 - 1. Coordination to ensure adequate coverage particularly in rural communities
 - 2. <u>Outreach and education</u> to ensure that populations know of services. Must be culturally sensitive and language accessible.
 - Integrated points of service to reduce access barriers due to lack of transportation or technology
 - Farmers Markets Tool kits to help farmers markets access federal programs
 - b. Public Libraries
 - c. Widely Publicized Hotlines
 - 4. Replicate service programs that successfully overcome transportation barriers in rural communities such as the pilot project in Milwaukee delivering SFSP meals to children
 - 5. Utilize existing transportation infrastructures to deliver services

b. Ineligible Populations

 Developed summary of federal nutrition services available and eligibility criteria (review together)

- ii. Began to identify strategies for reaching ineligible populations
 - 1. Education to service providers on immigrant eligibility to ensure that mixed status households get access to available benefits
 - 2. Private funding to provide services to otherwise ineligible populations
 - a. Educate and incentivize donors
 - Connect nutrition and public health in order to leverage outreach and education opportunities

3. Working Group Scope of Recommendations

- Define broad categories within which group may make recommendations, e.g., outreach and education, access/removal of barriers, program rules, program procedures, optimal utilization of programs
- Discuss how to structure this portion of the work do we remain in subgroups or align around broad categories identified by the working group

4. Process for developing recommendations

- Input, data, and best practices collection: need to gather additional information on programs listed in chart; prepare to assess according to target population group
 - Presentation from ICIRR at next Working Group meeting
- Action steps assignment

5. Set September meeting date

 September meeting goals: begin to collect initial findings, consolidate ideas for in-depth exploration